

February 9, 2024 Benesse Holdings, Inc.

Note: This document has been translated from the Japanese original for reference purposes only. In the event of any discrepancy between this translated document and the Japanese original, the original shall prevail.

Forward-Looking Statements



This presentation contains forward-looking statements concerning the future plans, strategies, beliefs and performance of Benesse Holdings, Inc. and its subsidiaries. These forward-looking statements are not historical facts. They are expectations, estimates, forecasts and projections based on information currently available to the Company and are subject to a number of risks, uncertainties and assumptions. As such, actual results may differ materially from those projected.

(Reference) Segment change



Main business

Education Business in Japan Shinkenzemi
School & Teacher Support business
Prep schools & Classroom business
University & Working Adult
business, etc.

Kids & Family

Japan and overseas preschool courses (Kodomo Challenge)

Lifestyle business (Tamahiyo,etc.)

Nursing Care and Childcare

Nursing Care
Nursing Care Peripheral
Childcare

Others

Corporate expenses, HQ cost, etc.

New segments

FY23 2Q~

Education Business in Japan Main business

Shinkenzemi
Kodomo Challenge in
Japan(preschool)
School & Teacher Support business
Prep schools & Classroom
business, etc.

Nursing Care and Childcare

Nursing Care Nursing Care Peripheral Childcare

University & Working Adult

University & Working
Adult business

Others

Overseas Kodomo
Challenge(preschool)
Lifestyle business
(Tamahiyo,etc.)
Corporate expenses, HQ cost, etc.

Results by Segment (YoY)



Nine months ended December 31

(Millions of Yen)

	FY2022	FY2023	Change	%
Education Business in Japan	161,599	155,765	(5,834)	(3.6)
Nursing Care and Childcare	98,867	103,944	+5,077	+5.1
University & Working Adult	14,615	15,609	+993	+6.8
Others	33,836	31,926	(1,909)	(5.6)
Total Net Sales	308,919	307,246	(1,673)	(0.5)
Education Business in Japan	19,658	17,797	(1,861)	(9.5)
Nursing Care and Childcare	3,730	6,394	+2,663	+71.4
University & Working Adult	688	579	(108)	(15.8)
Others/Reconciliations	(3,094)	(4,318)	(1,224)	_
Total Operating Income	20,983	20,452	(531)	(2.5)
Ordinary Income	17,504	16,402	(1,101)	(6.3)
Net Income	11,998	10,086	(1,911)	(15.9)

Note^{1:} The Company has revised its classification of reportable segments from the first half of FY2023 ended September 30, 2023. For a numerical comparison between the results for the 3Q of FY2023 ended December 31, 2023, information for the 3Q of FY2022 ended December 31, 2022 has been revised based on the new standard after these changes.

Note²: "Others" include business segments that are not included in reportable segments, such as overseas Kodomo Challenge, mail-order, publishing, information systems/ processing services, etc.

Results: Analysis of Net Sales/Operating Income (YoY)



(Billions of Yen)

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Net Sales	Education Business in Japan	Shinkenzemi	Decrease in cumulative enrollment / positive impact of the price revision, etc.	(5.2)
		Kodomo Challenge in Japan(Preschool)	Decrease in cumulative enrollment / positive impact of the price revision, etc.	(1.3)
		School & Teacher Support	Increase in orders for the elementary & junior high school business, positive impact of the price revision for the high school business, , etc.	+0.6
		Prep Schools & Classrooms/Kodomo Challenge peripheral businesses,etc.	Suspension of new sales for Worldwide Kids, decrease in No. of students in Tokyo Individualized Educational Institute, etc. Consolidates Kyoto Rakusai Yobiko, etc.	(0.7)
	Nursing Care ar	nd Childcare	Positive impact of price revisions, increase in the total No. of residents due to improved occupancy rates in the nursing homes, increase in No. of newly opened nursing homes, etc.	+7.2
	University & Working Adult		Increase in orders in Udemy business, consolidates Waris Co Ltd.,/decrease in orders in support for university, and for study abroad, etc.	+2.1
	Others		Kodomo Challenge in China/Taiwan: decrease in cumulative enrollment, Naoshima business, etc.	(1.7)

Operat	Education Business in Japan	Shinkenzemi/Kodomo Challenge: lower sales, etc.	(0.8)
	Education business in Japan	Increase in cost in ICT services for elementary and junior high school businesses, etc.	(1.2)
ing I	Nursing Care and Childcare Higher sales in the nursing care services, etc.		+2.8
Income	University & Working Adult	Higher sales, etc.	+0.3
	Others/Reconciliations	Lower sales, etc.	(1.6)

FY2023 Full-year Forecast



Forecast announced on January 29, 2024

Forecast announced on May 12, 2023 has been changed.

(Millions of Yen)

	FY2022	FY2023 (forecast)	Change	%
Net Sales	411,876	412,000	+124	+0.0
Operating Income	20,620	20,000	▲620	▲3.0
Operating Income ratio (%)	5.0	4.9	▲0.1	_
Ordinary Income	15,896	14,400	▲1,496	▲9.4
Net Income	11,353	7,500	▲3,853	▲33.9

Change	%
(11,000)	(2.6)
(1,500)	(7.0)
(0.2)	_
(1,600)	(10.0)
(4,000)	(34.8)
	(11,000) (1,500) (0.2) (1,600)

FY2023 Full-year Forecast by Segment



(Millions of Yen)

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	FY2021	FY2023 (forecast)	Change	%	FY2023 (Forecast as of May)	Change	%
Education Business in Japan	214,719	208,000	(6,719)	(3.1)	214,700	(6,700)	(3.1)
Nursing Care and Childcare	132,687	140,000	+7,313	+5.5	141,500	(1,500)	(1.1)
University & Working Adult	20,017	22,000	+1,983	+9.9	21,300	+700	+3.3
Others	44,451	42,000	(2,451)	(5.5)	45,500	(3,500)	(7.7)
Total Net Sales	411,876	412,000	+124	+0.0	423,000	(11,000)	(2.6)
Education Business in Japan	17,451	15,400	(2,051)	(11.8)	18,100	(2,700)	(14.9)
Nursing Care and Childcare	6,651	9,500	+2,849	+42.8	9,500	+0	+0.0
University & Working Adult	1,014	1,300	+286	+28.2	1,300	+0	+0.0
Others/Reconciliations	(4,497)	(6,200)	+2,799	-	(7,400)	+1,200	-
Total Operating Income	20,620	20,000	(620)	(3.0)	21,500	(1,500)	(7.0)

Note: Due to the change in reportable segments, the results for the fiscal year ended March 31, 2023 and the forecast for the fiscal year ending March 31, 2024 are based on the new classification.

Analysis of Net Sales/Operating Income (Full Year Forecast)

(Billions of Yen)

		Shinkenzemi	Decrease in cumulative enrollment / positive impact of the price revision, etc.	(5.2)
	Education Business in Japan	Kodomo Challenge in Japan(Preschool)	Decrease in cumulative enrollment / positive impact of the price revision, etc.	(1.3)
		School & Teacher Support	Increase in orders for the elementary & junior high school business, positive impact of the price revision for the high school business, , etc.	+0.6
Net Sales		Prep Schools & Classrooms/Kodomo Challenge peripheral businesses,etc.	Educational Institute etc	(0.7)
	Nursing Care an	d Childcare	Positive impact of price revisions, increase in the total No. of residents due to improved occupancy rates in the nursing homes, increase in No. of newly opened nursing homes, etc.	+7.2
	University & Working Adult Others		Increase in orders in Udemy business, consolidates Waris Co Ltd.,/decrease in orders in support for study abroad, etc.	+2.1
			Kodomo Challenge in China/Taiwan: decrease in cumulative enrollment, Naoshima business, etc.	(1.7)

	0	Education Business in Japan	Shinkenzemi/Kodomo Challenge: lower sales, etc.	(8.0)
perat	Education business in Japan	Increase in cost in ICT services for elementary and junior high school businesses, etc.	(1.2)	
	Nursing Care and Childcare University & Working Adult		Higher sales in the nursing care services, etc.	+2.8
			Higher sales, etc.	+0.3
ne	Others/Reconciliations	Lower sales, etc.	(1.6)	

Breakdown of Net Sales

35,692

31,626

1,866

156,648

Nine months ended December 31

School & Teacher

Prep Schools &

Classrooms

Support

Other

Total



(Millions of Yen)

23.3

20.6

3.5

100.0

+1.5

+1.2

(0.6)

+193.1

	FY2022	FY2023	Change	%	Ratio(%)
Senior High School	7,459	6,572	(887)	(11.9)	4.2
Junior High School	19,308	17,832	(1,476)	(7.6)	11.4
Elementary School	46,079	43,833	(2,246)	(4.9)	28.1
Kodomo Challenge in Japan(Preschool)	14,835	13,804	(1,030)	(6.9)	8.9

36,233

32,020

5,469

155,765

+541

+393

+3,603

(882)

Note: "Others" include Kodomo Challenge English, Japan Kodomo Challenge Peripheral, Challenge School (online learning), Shinkenzemi Classroom service, etc.

Cumulative Enrollment for Shinkenzemi and Kodomo Challenge



Kids & Family

[Cumulative Enrollment for Shinkenzemi]

	Nine months ended December 31				(Thousands)
		FY2022	FY2023	Change	%
	Senior High School	790	700	(90)	(11.4)
	Junior High School	2,722	2,470	(252)	(9.3)
	Elementary School	10,626	9,598	(1,027)	(9.7)
	Kodomo Challenge in Japan (Preschool)	6,262	5,213	(1,048)	(16.7)
	Total	20,401	17,983	(2,418)	(11.9)
[Cu	mulative Enrollment for Kodomo	Challenge	(Preschoo	ol)]	(Thousands)
		FY2022	FY2023	Change	%
	Overseas Kodomo Challenge (Preschool)	8,899	7,773	(1,126)	(12.7)

[•]Note¹: Cumulative enrollment represents the cumulative total number of people who receive materials monthly (from April to December).

[•]Note²: Overseas Kodomo Challenge represents total number of cumulative enrollment in China and Taiwan.

Cumulative enrollment for China represents the cumulative total number of people who receive materials monthly (from January to September), due to the differences of those closing dates ended December 31st.

Number of Nursing Homes and Elderly Houses



	Dec. 2021	Mar. 2022	Dec. 2022
Aria	27	27	28
Clara	39	39	38
Granny & Granda	153	154	159
Madoka	57	57	57
Bon Sejour	49	49	51
Cocochi	15	15	15
Li-Re	2	2	2
Total	342	343	350